



MAKING A RESERVATION & JOINING THE QUEUE

STARRS, UEC, 24/7 - Student FAQ 2

Q: How long is my computer reservation held?

A: You have 5 minutes to reach your reserved computer and logon. If you fail to do so within this time, you lose your space in the queue/reservation.

Q: How often can I use a computer?

A: There are no limits on the maximum number of separate sessions you have during a day: (24 hours - from midnight to 11.59 p.m.).

Q: How far in advance can I reserve a computer?

A: You can reserve a computer up to 1 day (24 hours) in advance.

POLICY STATEMENT:

All users are expected to respect the policies governing the use of the Main Library's computing facilities. Failure to abide by these regulations may result in the withdrawal of network privileges.

Q: How do I reserve a computer?

A: You can make a reservation at the Pharos Stations in STARRS and in UEC.

Q: How do I join the queue?

A: You can join the queue at the Pharos Stations located in STARRS and in UEC.

Q: How long is a user session?

A: Users in STARRS have a 30-minute sessions; users in UEC have 60-minute sessions. When there are no users in the "queue" and no pending reservations, these periods can be automatically extended in 15-minute increments.

Q: Why should I join the queue or make a reservation?

A: You should join the queue because it allows you to obtain the next available computer within the shortest waiting time. Making a reservation in advance will ensure that a computer is at your disposal when you need it. In other words, you will never have to wait!!! If you don't join the queue or make a reservation, you may have to wait for a long time and still not get a machine.

**Please direct all queries, comments or suggestions to:
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